

Animal Policy

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Date Amended:	February 2018
Airport Authority Contact:	Manager, Customer & Terminal Services

In order to ensure the comfort and safety of all users of Calgary International Airport, the following guidelines have been developed:

1. Animals are permitted in the terminal building, provided as they are under care and control and on a non-retractable leash of four-ft. long or less at all times.
2. Animals are not permitted in food and beverage outlets, unless they are in a kennel, in the conduct of their duties (i.e. Service dogs, Police dogs etc.), or if a certain eating establishment has its own permitting policy.
3. Animals are not permitted on escalators or moving walkways.
4. Four designated areas have been provided for the purpose of relief. The three outside relief areas are located on the Arrivals Roadway outside doors 1 and 17, and across from Door 7 by the entrance to the Delta Hotel/Parkade elevator. An indoor relief area is located post security adjacent to gate B36.
5. Animal owners are responsible for cleaning up after accidents or mess. Emergency waste bags and cleaning supplies are available upon request at all InfoCentre locations and in various areas of the terminal.
6. All air carriers and agencies, such as Canadian Air Transport Security Authority (CATSA) and Canada Border Services Agency (CBSA) have their own policies that must be followed on the aircraft and where otherwise stated in-terminal.
7. The signage on terminal doors and in food courts specifies this policy.